



Responsibility  
&  
Accountability



Ownership  
Legislation  
Community

www.TeamPitAFull.org



## Terms & Conditions / Release of Liability

[Please read entirely and initial each line, sign and date]

These Terms and Conditions are in the interest of safety, responsibility and welfare for our clients. Team Pit-a-Full reserves the right to change the Terms and Conditions of Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes at any time. Clients are encouraged to review the Terms and Conditions on a periodic basis for modifications.

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### Agreement to Hold Harmless and Assumption of Risk -

I waive all legal rights against and release Team Pit-a-Full Dog Training & Rehabilitation and NO Class Dog Training Classes, its owners, employees and/or agents. (collectively referred to as "Team Pit-a-Full") from all liability of any nature for injury or damage which I, members of my family, my dog, or other clients who may attend (collectively referred to as "Clients") may suffer, including, but not without limitation, any injury or damage resulting from (1) the actions (including but not limited to acts of negligence) of Team Pit-a-Full or another person or dog attending any obedience class, a training seminar, or a private session (collectively referred to as "Classes") at the Team Pit-a-Full training location, the area surrounding the training location, or on my own property and (2) any advice or instruction given by Team Pit-a-Full to me or any Clients. I waive my legal rights and release Team Pit-a-Full after Team Pit-a-Full has informed me that attendance at the Classes may pose risks to myself and other Clients because some of the dogs to which I/we may be exposed to may be difficult for any handler to control and may be the cause of injury (i.e. dog bite) to any of the Clients. This is true even when the dogs are handled with the greatest amount of care. I fully understand that regardless of the training received by any dog, a dog always possess the possibility to bite. I waive my legal rights and release Team Pit-a-Full voluntarily and without relying on representations made to me by Team Pit-a-Full. I acknowledge that Team Pit-a-Full has made no representations, guarantees, or implied or express promises as to the outcomes of the participation of me or any of the Clients in the Classes. I acknowledge that Team Pit-a-Full offers instruction in the area of dog training and is not a place of recreation. In consideration of and to induce Team Pit-a-Full to accept me and my dog into the Classes, I agree to indemnify and hold Team Pit-a-Full harmless from any and all claims, including claims by any Clients that are the result of any action by any dog, including my own. I acknowledge that Team Pit-a-Full does not refund fees for classes or private lessons, allow for make-up classes or changing classes. At Team Pit-a-Full's sole election, Team Pit-a-Full may consider extenuating circumstances and amend terms of dismissal, cancellation and refund.

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### Registration/ Scheduling Training –

Both Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes fill appointments and classes on a first-come-first-serve basis. NO CLASS Dog Training Classes registers each client upon receipt of **both** the registration form and completion of payment. *See terms and conditions for fees below.*

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### Communication -

To establish record of all communication regarding homework, scheduling, cancellations/ postponements, etc... All communication is conducted through email. Phone or text messaging may be used for last minute changes in location, weather, time of arrival, etc.

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### Fees –

All fees (hourly rate + travel fee) for Team Pit-a-Full Dog Training & Rehabilitation are due upon completion of each hour of training. All fees (hourly rate) for NO CLASS Dog Training Classes are due at time of registration for class. If payment is not received within 24 hours of registration, class registration becomes null and void, and the client's spot in the class is given to the next interested client. NO CLASS Dog Training Classes does not take payment at, during or after classes.

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### Cancelations -

In the event of the Client's cancelation, it is the Client's responsibility to notify Team Pit-a-Full by **email** of such cancelation not less than twenty-four [24] hours prior to scheduled training. In the event Team Pit-a-Full cancels training (typically due to weather conditions or emergency with another client), Clients will be notified by email, telephone, or text message as soon as possible.

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### Cell Phones, Supervision of Children, Other Distractions –

To maximize the time, effort and information in the one hour of training and dog training classes, it is the responsibility of the Client to make accommodations for the supervision of children, turn off cell phones and address other distractions prior to training. Should the Client fail to address distractions and / or detract from the training experience of other clients, Team Pit-a-Full reserves the right to cancel further training without refund and / or dismiss the client from group dog training classes without refund.

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### Safety and Welfare –

• Client is responsible for adhering to any and all safety instructions and recommendations given to them by Team Pit-a-Full, whether oral or written.

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• Client will not knowingly schedule a dog for group dog training classes if that dog has demonstrated aggression, nervousness, territoriality, overly protective/ possessive behavior or other excessive behaviors, unless it is specific course that is intended for addressing these behaviors.

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• Client is responsible for their dog wearing a properly fitted collar with identification and rabies tags, and lead with a fixed, 6 foot leash. **Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes do not allow the use of retractable leashes during dog training.**

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• When arriving at class, Client will avoid meeting up with other dogs on leash. Client acknowledges that not all dogs like to be near other dogs when restrained on lead and may react as a consequence. Client will keep enough distance for dogs to pass each other and remain comfortable. Client will not allow dogs to play together before class as this can cause excitement and a lack of attention during the class itself.

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• Client will keep their dog on leash and under control at all times, unless specifically told to do differently by the trainer.

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• Client is responsible for cleaning up after their own dog and their own training area.

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• For group dog training classes: Client will bring no treats, no food motivators, no food, no toys, and no training toys to class. Not all dogs respond the same to resources in the presence of other dogs. To alleviate the possibility of conflict and/ or competition between dogs, we maintain a "no resources during training" policy.

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### Our Methods -

Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes practice a balanced (using both positive and negative response) humane, fair and effective dog training techniques using voice, body language, and leash controls. Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes discourages and does not permit hitting, kicking, the use of shock/ "e-collars", choke chains, pinch/ prong collars or squirt bottles for training dogs. Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes reserve the right to dismiss clients based on the client's use of such techniques/ approaches to training their dog.

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### Dogs Unfit for Training/ Training Classes -

Welfare and safety of all dogs is paramount to us. Client acknowledges that dogs in an unfit state of health due to illness, disease or injury cannot be brought to class. In addition, the Client will not bring their dog to class if they have been in contact with an infectious disease, such as kennel cough or conjunctivitis. If you are unsure as to whether your dog is well enough to attend, please refer to your Vet.

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### Vaccinations -

Dogs should be adequately protected by vaccination as advised by your Vet and verification may be requested. Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes do not train unvaccinated puppies or unvaccinated new adoptions/ rescues.

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### Spay / Neuter -

Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes maintains its standing policy of only training spayed and neutered dogs. Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes may request proof / certification of alteration.

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### Dismissal -

At Team Pit-a-Full's sole election, a Client and their dog may be dismissed from group dog training Classes for the purpose of safety and well-being of other Clients and dogs and / or other distractions. Should dismissal occur, Client acknowledges that all fees paid to date are non-refundable. One-on-One, at-home training is available for dogs that exhibit behaviors not conducive to the group dog training Classes environment. Please inquire for further details.

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### Proper Attire -

Our training involves practical handling therefore appropriate shoes and clothing is recommended. Please wear comfortable flat shoes for safety reasons, as you will be moving about. You may be required during training to get down on the ground take a knee, therefore suitable attire is recommended.

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Client understands that it is their responsibility to set up a daily living environment for their dog that encourages the dog to practice appropriate behaviors and not allow the dog to be placed in situations where inappropriate or dangerous behaviors can be practiced. Client understands that this may include, but not be limited to, making modifications recommended by Team Pit-a-Full to their home, life style and/or the way they and others interact with the dog, and understands that the modifications may last for the life time of the dog. Client understands that behavior change is a process that takes time and commitment and consistency, and extends beyond the length of these terms and duration of formal dog training.

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### Media & Publicity Release -

Client grants permission to Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes, its agents and employees and to any person, company or organization that Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes may designate or authorize, to take photographs, audio recording, or videos of client, client's dog, and anyone whom client brings to classes/lessons. This consent includes the use of such photographs, audio recording, or films with or without Client's name or biographical data concerning Client, Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes or another party on its behalf, without limitation as to time or frequency of use, for any or all of the following purposes: 1. Release to media including newspapers and television, 2. Educational or instructional purposes, 3. Publicity, and 4. Team Pit-a-Full Dog Training & Rehabilitation and NO CLASS Dog Training Classes publications, presentations, and related uses such as web content, social media and emails.

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### Legal Provisions:

This Agreement is binding upon Client, spouse of Client, and children of Client. This Agreement supersedes all prior discussions, representations, warranties and agreements of the parties, and expresses the entire agreement between Client and Team Pit-a-Full regarding the matters described above. The parties confirm that, except for that which is specifically written in this Agreement, no promises, representations or oral understandings have been made with regard to a dog or anything else. Without limiting the generality of the foregoing, Client acknowledges that Team Pit-a-Full has not represented, promised, guaranteed or warranted that a dog will never bite, that a dog will not be dangerous or vicious in the future, that a dog will not exhibit other behavioral problems, or that the results of the training will last for any particular amount of time. This Agreement may be amended only by a written instrument signed by both Client and Team Pit-a-Full.

Termination: At Team Pit-a-Full's sole election, Team Pit-a-Full's duties, hereunder shall terminate if (a) in Team Pit-a-Full's sole judgment a dog is dangerous or vicious to trainer or any other person or animal, or interferes with the training of other dogs, or (b) Client breaches any term or condition of this Agreement. Upon termination in accordance with the foregoing, Team Pit-a-Full's duties shall terminate but all other provisions of this Agreement shall continue in full force and effect.

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Team Pit-a-Full is not responsible for lost or misplaced dog leashes, harnesses, collars and other personal belongings.

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Team Pit-a-Full reserves the right to refuse service to anyone.

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[Please write ***"I have read, understand, acknowledge and agree to the above terms and conditions"*** in the space provided below]

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Print full name

X \_\_\_\_\_ / \_\_\_\_\_  
Signature Date